

Services and Shipment Fit Guide

Choose the service around the freight, the delivery commitment and the consequence of a missed requirement.

Use this guide to prepare a shipment discussion and compare transportation options. JTR evaluates the requirements, coordinates the selected providers and establishes responsibilities for updates, changes and escalation.

BEGIN WITH THE SHIPMENT

Confirm what must move, where it must go, when it is ready and when it is needed. Weight, dimensions, packaging, temperature, loading access and delivery appointments help determine which options deserve consideration.

A STARTING POINT FOR SERVICE SELECTION

Option to evaluate	When to consider it	What to confirm
LTL	A smaller shipment that can use a shared freight network.	Handling path, packaging, dimensions, weight and appointment requirements.
Partial-load / shared capacity	Less than a full truck, with a need to evaluate how space and routing will be shared.	Occupied space, other freight compatibility, stops, transfers and delivery timing.
Full truckload	A full load, or a smaller shipment whose timing or handling needs warrant a truckload option.	Equipment, loading plan, route, stop plan and pickup/delivery commitments.

WHERE JTR DIRECT FITS

JTR Direct offers breakbulk-free LTL and engineered shared capacity options that may support an individual shipment or a broader Multimodal plan. Fit depends on lane availability, shipment requirements and the proposed handling and routing plan. A partial-load or shared-capacity option is not automatically a JTR Direct service.

These are starting points for evaluation. Pallet count alone does not determine fit; the complete shipment and available service must be reviewed.

HANDLING, TEMPERATURE AND URGENCY

Match the operating requirements.

REFRIGERATED TRUCKLOAD AND LTL

Consider refrigerated options when the product requires temperature control. Share the required temperature range, shipment temperature at pickup, packaging, product compatibility and loading/unloading limits. Confirm the available equipment, monitoring information and response to a temperature exception before approval.

EXPEDITED & TIME-CRITICAL FREIGHT

When to consider it: Urgent shipments, fixed delivery deadlines and recovery moves.

Equipment options: Sprinter vans and box trucks, with dry or refrigerated options subject to availability.

What determines fit: Shipment dimensions, weight, temperature requirements, loading access, pickup readiness and the delivery deadline. Confirm the available equipment, proposed route and provider commitment before approval.

HANDLING AND EQUIPMENT REQUIREMENTS

Tell JTR if the freight cannot be stacked, needs protection from weather, requires side or top loading, or needs a liftgate or other loading support. Provide dimensions for each handling unit and explain any unusual weight distribution. Specific equipment and specialized handling require confirmation for the proposed move.

ASK ABOUT THE ACTUAL HANDLING PATH

For LTL, partial-load and shared-capacity options, ask where freight may be loaded, unloaded or transferred. For JTR Direct, confirm the proposed breakbulk-free plan and any origin or destination handling. Do not assume that a service name defines every stop or handling event.

DISCLOSE SPECIAL ACCEPTANCE REQUIREMENTS

Identify hazardous materials, high-value goods, oversized pieces or other restrictions at the start of the discussion. These details may change provider eligibility, equipment, documentation or service availability. JTR must confirm acceptance within the proposed scope before a booking can proceed.

PORTS, RAIL AND CROSS-BORDER FREIGHT

Connect every leg of the move.

RAIL INTERMODAL WITH REGIONAL PICKUP AND DELIVERY

Consider rail intermodal when the lane, shipment and delivery window support a combined rail-and-truck plan. Confirm pickup and delivery coverage, rail routing, equipment availability, terminal cutoffs and the full door-to-door schedule. Identify who manages each transfer and communicates a change.

PORT-TO-INLAND AND IMPORT DISTRIBUTION

For an import move, share the port or arrival point, container or shipment details, expected availability and final destination. Clarify cargo-release readiness, pickup arrangements, delivery appointments and any transfer or distribution work. Assign responsibility for release information, equipment return and time-related charges where applicable.

CROSS-BORDER MOVEMENTS

Share both countries, the crossing or proposed route, commodity details and the parties responsible for shipment documents and clearance. Confirm who coordinates each side of the move, whether a handoff is planned and how a hold or delay will be communicated. The agreed scope must identify the responsible customs and transportation providers.

DEFINE THE INTERNATIONAL SCOPE

An import-distribution discussion does not, by itself, establish responsibility for the international carriage, customs clearance or duties. Identify which legs JTR is coordinating and which remain with your other providers. Confirm these boundaries before comparing quotes.

CHECK THE CONNECTIONS

For each leg, establish the handoff location, required documents, receiving hours, responsible contact and next decision point. A workable plan must account for the connections between legs as well as each provider's individual commitment.

SHIPMENT CHECKLIST AND NEXT STEPS

Prepare for a useful evaluation.

SEND THE COMPLETE SHIPMENT PROFILE

Route and contacts: Origin, destination, facility contacts and any intermediate locations.

Freight: Commodity, piece or pallet count, dimensions, weight and packaging.

Timing: Ready date, pickup window, delivery deadline and appointment details.

Handling: Stackability, temperature, loading access and special restrictions.

Business consequence: What happens if the freight is delayed, damaged or rejected?

For recurring moves: Frequency, volume variation and examples of recent problems.

COMPARE QUOTES ON THE SAME BASIS

Check included services and charges, proposed timing, handling arrangements and the assumptions behind the price. Ask about potential costs for waiting, storage, additional handling, changed appointments or recovery where relevant. Distinguish a requested service level from a confirmed provider commitment.

CONFIRM RESPONSIBILITIES BEFORE BOOKING

Agree on the selected service, equipment, provider responsibilities and communication contacts. Establish who can approve added cost, change a route or appointment, and authorize a recovery option. Identify when an issue needs escalation and who keeps you informed.

WHAT HAPPENS NEXT

JTR reviews the information, identifies gaps and evaluates available options. You review the proposed trade-offs and approve the agreed move. If circumstances change, JTR coordinates the response within the established responsibilities and approval limits.

START WITH ONE SHIPMENT

Send the shipment details and the requirement that matters most. Recurring shipments can remain within a Multimodal arrangement. When you need ongoing provider coordination, defined decision rights, exception ownership and performance review, JTR can evaluate a separately scoped Enterprise program. Its responsibilities and measures are agreed before the program begins.

Discuss Your Shipment - jtrlogistics.com/multimodal-services

Service availability and acceptance are confirmed for each move. This guide does not establish a rate, booking or service guarantee.