

Service Overview and Shipment Fit

The right transportation option starts with the requirements of your freight.

JTR Direct helps shippers evaluate breakbulk-free LTL and engineered shared capacity for shipments of 1-12 pallets. The starting point is your freight: its dimensions, weight, handling needs, route and delivery requirements. Pallet count helps frame the discussion; suitability depends on the complete shipment and available capacity.

WHAT THE SERVICE IS DESIGNED TO DO

A shipment can reach its destination and still create costs beyond the freight bill. Additional handling, a missed appointment or an unexpected change can lead to rework, rescheduling and more coordination for your team.

JTR Direct brings those requirements into the transportation discussion before a move is selected. JTR reviews the shipment, evaluates available options and coordinates with the transportation provider to establish the plan, communication expectations and escalation steps.

Breakbulk-free transportation describes an option designed to avoid the repeated unloading, sorting and reloading of freight through conventional breakbulk hubs. Confirm the actual route and any planned transfers for your shipment. The term alone does not establish a nonstop trip, exclusive equipment or zero handling.

Engineered shared capacity means evaluating whether compatible shipments can share equipment while meeting their handling, space, routing and timing requirements. Compatibility involves more than finding enough room on a trailer; other freight and scheduled stops must fit the transportation plan.

WHEN JTR DIRECT IS WORTH EVALUATING

- Your freight is sensitive to repeated handling.
- Delivery appointments leave little room for disruption.
- Delays affect production, replenishment or customer commitments.
- Your shipment uses only part of a vehicle, but its requirements warrant a closer look at the route and handling plan.
- Recurring exceptions create rescheduling, rework or repeated follow-up.

An occasional shipment and a recurring lane can both warrant review. The question is whether a suitable transportation option is available for the work.

WHAT DETERMINES SHIPMENT FIT

Start with the complete shipment.

- 01 **Freight and equipment.** Provide pallet dimensions, total weight, packaging and stackability. Identify fragile, high-value, oversized or otherwise sensitive freight, together with any loading or securement requirements.
- 02 **Route and facility access.** Share pickup and delivery locations, operating hours, dock access and receiving instructions. Identify equipment or unloading needs at either end of the move.
- 03 **Timing.** Distinguish when the freight will be ready, when it must arrive and what flexibility exists. Include appointment requirements and the operational consequence of missing a delivery window.
- 04 **Capacity and compatibility.** The route, available equipment and other freight must support the shipment requirements. Shared capacity may involve additional stops; ask how they affect the proposed schedule and handling plan.
- 05 **Special requirements.** Identify hazardous materials, temperature requirements, unusual dimensions, restricted commodities or specialized equipment needs at the outset. These require specific review and provider acceptance before booking; they should not be assumed to be included.

SHIPMENT FIT IS SPECIFIC TO THE MOVE

Pallet count helps frame the discussion; suitability depends on the complete shipment and available capacity.

COMPARE THE COMPLETE TRANSPORTATION PLAN

Evaluate the quote alongside the route, planned handling, pickup and delivery commitments, communication arrangements and applicable additional charges. Ask which timing commitments are estimates and which are expressly confirmed.

A direct or shared-capacity option may warrant consideration when handling and delivery requirements are consequential. Traditional LTL or another service may fit when it meets the shipment requirements at an acceptable cost. Where shared capacity cannot accommodate the freight or schedule, a dedicated option may warrant evaluation.

For a recurring lane, use documented shipment history to compare options. Relevant inputs include appointment results, damage records, additional charges and time spent resolving exceptions. These support a shipment-specific decision; they do not establish a guaranteed future result.

WHAT TO SEND FOR AN EVALUATION

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| 1. Origin and destination, including postal codes and facility requirements. | 4. Pickup readiness, delivery date and appointment details. |
| 2. Pallet count, dimensions, total weight and stackability. | 5. Shipment frequency, expected volume and available flexibility. |
| 3. Commodity, packaging and special handling requirements. | 6. The problem you want to address, with recent examples where available. |

WHAT TO CONFIRM BEFORE BOOKING

Transportation plan: equipment, route, planned stops or transfers and handling arrangements.

Service commitments: pickup and delivery windows, appointment responsibilities and any agreed service conditions.

Commercial terms: quoted charges, assumptions and potential additional charges.

Responsibilities: who coordinates the shipment, who performs transportation, and who handles appointments, updates and delivery documentation.

Changes and escalation: who to contact, how an exception will be communicated and which changes require customer authorization.

JTR coordinates with the provider, explains available options when circumstances change and seeks customer authorization where required. The agreed service scope and shipment terms establish the responsibilities for the move.

LET'S REVIEW YOUR SHIPMENT

Tell us what you are shipping, where it needs to go and what the delivery must accomplish. We will evaluate whether JTR Direct fits your shipment and discuss the available options.

Discuss Your Shipment — jtrlogistics.com/jtr-direct